



## Rules and policies of Fine Arts Studio

### 1. Prices and Offers

The cost of a drop-in **50-minute** art lesson in a group is **230** Nok.

#### **Subscription offers:**

If you subscribe to **8 consecutive** group art lessons for children, the price of each lesson is **190** Nok (**1520 NOK** – 2 months subscription)

#### **Discounts for the siblings and double lessons:**

If you subscribe to **8 consecutive double or triple** art lessons (16 or 24 lessons in total), the price of each lesson will be **180** Nok (**2880 NOK** or **4320 NOK** – 2 months subscription)

In case of siblings attending the art lessons: **8 consecutive** art lessons for each child will be **170** Nok (**1360** Nok per child, **2720** Nok for both – 2 months subscription).

This subscription can also be taken as double lessons, therefore will last 1 month.

The regular art lessons at Fine Arts Studio are suitable for all children of 5 years of age and older.

### 2. General rules and policies

A drop-in art lesson in a group may be booked on the web site <https://www.smartpanda.no/art-school-stavanger> by pressing the button for the time slot that you are interested in (drop-in classes are subject to availability as most of the spots are prioritised for the students that attend the classes on a regular basis). You can book a subscription by contacting **Fine Arts Studio** via email: **smartpanda.no@gmail.com** or via the Contact page on the web site [www.smartpanda.no](http://www.smartpanda.no)

A subscription is possible to be prepaid via a bank transfer when you receive an invoice (faktura). All invoice payments need to be agreed on and prepaid at least 48 hours before the lesson.

In order to create an invoice, the teacher will need to receive your full name, address, telephone number and e-mail.

**The classes cannot be paid by cash. It is not possible to have a lesson booked without a prepayment.**

Note that if you have a subscription for the art lessons and received a discount you cannot cancel the lessons once you started attending them unless there is a serious medical reason to do so. If there is a serious medical reason to stop attending the art lessons you must provide a note from a doctor that proves it and you will be refunded the rest of your money without a discount. The discount is only possible when a certain number of lessons were booked/taught thus the amount of the money you receive back will depend on that (e.g. if there were fewer than 8 classes taught, these classes will be calculated with the value of drop-in classes and the rest will be paid back).

### 3. Cancellation policy, late arrivals, late payments.

It is not possible to cancel a prepaid class, however you can transfer a class to the next month if it is done on time. If you choose a subscription for **8 lessons**, you can transfer a lesson **once only** per subscription to the next month in case you do it at least 48 hours before the lesson starts (all the other transferrals/cancellations/no shows will result in a 100% loss of the prepayment).

We kindly ask you to always inform the teacher that you are not able to make it to the class even though it is not possible to save that class for later.

If you book a drop-in art lesson it is not possible to transfer it.

If you are being late for the class, whatever the reason is, the minutes lost are non-refundable. If you are late for 10 minutes or more, when you are picking up your child from the art class, this time will have to be paid separately.

If the subscription payment is late (exceeds the deadline), the purring invoice will be sent (an interest for the late payment plus a fee).

**These are the rules and policies of Fine Arts Studio. Once you pay for the class/classes the way that suits you best, you automatically agree to the rules and regulations of the company.**



[www.smartpanda.no](http://www.smartpanda.no)